Logging into ZIMS via Auth0

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Information about the log-on security in ZIMS called Auth0 "auth zero".

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Auth0

ZIMS works across two different applications. Users may notice that newer features operate in this domain; https://zims2.species360.org and open a new tab in your internet browser when accessed from the ZIMS homepage that operates within this domain; [https://zims.species360.org.](https://zims.species360.org)

The benefit of using Auth0 is that it enables users to use one login for both applications, allowing for smoother navigation between them.

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Login

1. The Login screen will prompt first for username or email address (associated with ZIMS login). Click Continue once you have entered either of these credentials.
2. You will now be prompted for your password, enter your password, and click Continue to Login.

Note: If your institution uses Single Sign On (SSO) then you will be redirected to that Authentication instead.

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Passwords

Create a password for a new user
When a Local Admin creates a new ZIMS user, a link will be sent by email to the user to create a password. The user can create a password of any complexity they choose, the only requirement is that the password is a minimum of 12 characters. Passwords will not expire.

Reset a password
Password resets are carried out at user level and do not require Local Admin permissions. This can be carried out through My Preferences, where users will be emailed a link to reset their password:

Start Menu > My Preferences > Account settings > Change password

Forgotten password
A forgotten password can be reset at the Login screen. Once a username or email has been entered, click the 'Forgot password?' hyperlink and follow the instructions. You will be sent a link to reset your password to the email address associated with your ZIMS account.

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Note: there is a one-hour time limit on the emails sent by Auth0. After this time limit, a new reset request must be made. Password resetting to email assumes that the user has already confirmed their email address and is receiving emails from ZIMS.

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